



**Guru Ghasidas Vishwavidyalaya, Bilaspur, C.G.**  
**(A Central University)**  
**Department of Computer Science and Information Technology**

**CERTIFICATE OF APPROVAL**

This is to certify that the project report entitled “**Online Complaint Registration & Management System**”, carried out by **RANJEET PRAJAPATI**, student of MCA 6<sup>th</sup> semester under the guidance of **Dr. AMIT KUMAR CHANADANAN** at Department of Computer Science and Information Technology, Guru Ghasidas Vishwavidyalaya, Bilaspur (C.G.), is hereby approved after proper examination and evaluation as a creditable work for the partial fulfillment of the requirement for the awarding the degree of Master of Computer Application from Guru Ghasidas Vishwavidyalaya Bilaspur (C.G.) in the year 2021.



**HEAD  
DEPT OF CSIT  
G.G.V. BILASPUR (C.G.)**

**HOD, CSIT**