


CURRICULUM VITAE

	Name	Mr. Dilip Kumar Jha
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	Institution's Home Page	http://www.ggu.ac.in
	Contact Address- Dilip Kumar Jha (Asst. Prof.) Dept. Of Economics Guru Ghasidas Vishwavidyalaya, Bilaspur, Chhattisgarh-495009	
Educational Qualifications		
<ul style="list-style-type: none">• FDP (Econometrics), Indian Institute of Management, Kozhikode (IIMK), Kerala.• M.B.A (Marketing), Sikkim Manipal University, Gangtok with 73.46% in 2005-07.• NET (Economics), University Grant Commission, Delhi in 2005.• M.Phil (Economics) Devi Ahilya University, Indore, M.P. with 75.72% in 2003-04.• M.A. (Economics), Devi Ahilya University, Indore, M.P. with 86.39% in 2001-03.		
Major Subjects Studied At Graduation & Post Graduate Level		
<ul style="list-style-type: none">• Micro Economics• Macro Economics• International Economics• Mathematical Economics• Econometrics• Statistics• Marketing		
Current Teaching		
<ul style="list-style-type: none">• Mathematical Economics (Syllabi includes Matrices, Determinants, Differentiation, Integration, Linear Programming, Game theory)• Econometrics (Syllabi includes Multiple Regression Analysis, Relaxing the Assumptions of Classical Model, Dummy Variables, Dynamic Econometric Model,)		
Academic Affiliation		
<ul style="list-style-type: none">• Asst. Professor, Department of Economics, Guru Ghasidas Vishwavidyalaya, Bilaspur, (C.G) since July 2007.		
Publications/ Articles/ Cases		
<ul style="list-style-type: none">• Has presented (28) papers in various National/International conferences, one book and (15) book chapters & (16) research papers published in reputed journals		

as well.

Publications/ Articles/ Cases

Research Papers Published in International Journal & Approved by UGC :-

1. Dilip Kumar Jha (2019). “**Review on Profitability Difference among Large Commercial Banks**”. **Journal of Advances and Scholarly Researches in Allied Education**. Volume 16 (No.9), June (2019) PP-284-289, *ISSN No. (Online): 2230-7540. (UGC journal Serial No.-49103).*
2. Dilip Kumar Jha (2019). “**A Study of Consumer Satisfaction with the Services Provided by Public and Private Banks**”. **Journal of Acharya Narendra Dev Research Institute**. Volume 27, Jan-June (2019) PP-1080-1084, *ISSN No. (Online): 2230-7540. (UGC journal Serial No.-49103).*
3. Dilip Kumar Jha (2019). “**Review on Competitive Viability in Banking, Scale & Scope**”. **Journal of Advances and Scholarly Researches in Allied Education**. Volume 16 (No.4), March (2019) PP-1080-1084, *ISSN No. (Online): 2230-7540. (UGC journal Serial No.-49103).*
4. Dilip Kumar Jha (2019). “**Commercial Bank: On the Road to Customer Delight**”. **Devi Ahilya University Journal of Social Sciences and Humanities**. Volume 01 (No.4), March (2019) PP-33-35, *ISSN No. (Print): 2581-7329.*
5. Dilip Kumar Jha (2018). “**Bank Competition, Banking Cost, Banking Market, Economies of Scale**”. **Journal of Advances and Scholarly Researches in Allied Education**. Volume 15 (No.12), Dec. (2018) PP-598-603, *ISSN No. (Online): 2230-7540. (UGC journal Serial No.-49103).*
6. Dilip Kumar Jha (2018). “**Corporate Social Responsibility and Current Market Competitiveness: A Study**”. **International Journal of Research in Advent Technology**. Volume 6 (No.7), July (2018) PP-49-56, *E-ISSN No. (Online): 2321-9637. (UGC journal Serial No.-48768).*
7. Dilip Kumar Jha (2017). “**Performance of Commercial Banks in Current Scenario in India**”. **Asian Journal of Research in Banking and Finance**. A Peer Reviewed Journal, Volume 7 (No.4), April (2017) PP-49-56, *ISSN No. (Online): 2249-7323. (UGC journal Serial No.-1259).*
8. Dilip Kumar Jha (2016). “**A study on the level of Consumer Satisfaction at Nationalised banks of India**”. **Research Journal of Management Sciences**. A Peer Reviewed Journal, Volume No. 5(9), Sept.(2016), *E-ISSN No. (Online): 2319-1171.*
9. Dilip Kumar Jha (2015). “**Role of Foreign Banks in Consumer Satisfaction : A Study**”. **International Journal of Research in Commerce, Economics & Management**. A Peer Reviewed Journal, Volume No. 5, Issue No.08 (August), Page No.-57-59, *ISSN No. (Online): 2231-4245.*
10. Dilip Kumar Jha (2014). “**A Study on the Service Quality and Level of Consumer Satisfaction in Private Sector Bank of India**”. **International**

Journal of Research in Commerce, Economics & Management. A Peer Reviewed Journal, Volume No. 4, Issue No.12 (December), Page No.-53-55, *ISSN No. (Online): 2231-4245.*

11. Dilip Kumar Jha (2014). “**A Comparative Study on the Service Quality of Banks with Regard to Occupation and Income of their Customers**”. **International Journal of Research in Commerce, Economics & Management.** A Peer Reviewed Journal, Volume No. 4, Issue No.09 (September), Page No.-52-55, *ISSN No. (Online): 2231-4245.*
12. Dilip Kumar Jha (2014). “**A Study on the service quality of Banks with regard to Demographical Variables of their Customers**”. **Indian Journal of Commerce & Management Studies.** A Peer Reviewed Journal, Volume No. V Issue 3, (September), Page No.-94-103, *ISSN No.(Online): 2249-0310,* Impact factor (GIF) : 0.405. **(UGC journal Serial No.-20739)**
13. Dilip Kumar Jha (2014). “**Situation of India’s Economic Indicators during the Reform Period : An Analysis**”. **Journal of Research, Extension and Development.** A Peer Reviewed Journal, Volume. 2, Issue No.-9 (May), Page No.-14-15, *ISSN-2309-1899.* **(UGC journal Serial No.-48878)**
14. Dilip Kumar Jha (2014). “**The Relevance of Special Economic Zones in India : An Analysis**”. **Journal of Research, Extension and Development.** A Peer Reviewed Journal, Volume. 2, Issue No.-8 (April), Page No.-68-70, *ISSN-2309-1899.* **(UGC journal Serial No.-48878).**
15. Dilip Kumar Jha (2014). “**Economic Effects of FDI on Indian Economy**”. **International Journal on Arts, Management and Humanities.** A Peer Reviewed Journal, Volume. 3, Page No.-49-52, *ISSN No.(Online): 2319-5231.*
16. Dilip Kumar Jha (2014). “**E-Servqual Model of Web Banking: A Case Study of Indore City**”. **International Journal for Research and Development.** A Peer Reviewed Journal, Volume. 1, Issue No.-6 (March-April), Page No.-35-37, *ISSN-2321-3434.* **(UGC Journal Serial No.-48299)**
17. Dilip Kumar Jha (2013). “**Indian Railways: A wheel of Economic Development**”. **International Journal of Research in Advent Technology.** A Peer Reviewed Journal having Impact Factor 0.613, Volume No.-01, Issue No.-05 (December), Page no.-179-183, *E-ISSN(Online)-2321-9637.* **(UGC Journal Serial No.-48768)**
18. Dilip Kumar Jha (2011). “**A Study of Socio-economic Status of Child Labour in India with Special Reference to Carpet Industry**”. **International Journal of Commerce and Business Management.** Vol.4 Issue No.- 1 (April) Page no.-23-26, *ISSN – 0974-2646.* **(UGC Journal Serial No.-49266)**
19. Dilip Kumar Jha (2011). “**Performance of New Generation Banks in India: A Comparative study**”. **International Journal of Research in Commerce & Management.** Volume No.-2, Issue No.-I (January), Page No.-85-89, *ISSN – 0976-2183.***(UGC Journal Serial No.-49044).**

Research Papers Published in International/National Journal

1. Dilip Kumar Jha (2011). “*Role of Small Scale Industries in the Economic Development of India*”. **ARTHIKI Research Journal**. Volume No.-1, Issue No.-I (June) Page No.-98-103, **ISSN – 0973-3434**.
2. Dilip Kumar Jha (2013). “**Rural Women Entrepreneurship in India**”. **Nava-Anvesana, An Interdisciplinary Journal of Contemporary Research**. Volume. II: No.-1-2 (April-October), Page no. 138-143, **ISSN-2278-1579**.

BOOK PUBLICATION/BOOK CHAPTERS (13) :-

1. Dilip Kumar Jha (2015). “*New Generation Banking - An Approach towards Service Quality and Consumer Satisfaction*”. **LAP LAMBERT Academic Publishing, Deutschland/Germany, ISBN- 978-3-659-77941-1**.
2. Dilip Kumar Jha (2013). “*Industrial Sickness in SSI Sector-An Overview*”. **Urban Society in India. Gayatri Publications**, Page no.-56-61, **ISBN- 978-81-87364-64-1**.
3. Dilip Kumar Jha (2013). “*Corporate Social Responsibility and Sustainable Development*”. **Urban Society in India. Gayatri Publications**, Page no.-74-78, **ISBN- 978-81-87364-64-1**.
4. Dilip Kumar Jha (2013). “*How far Technological Change affect E-commerce in India*”. **Urban Society in India. Gayatri Publications**, Page no.-168-174, **ISBN- 978-81-87364-64-1**.
5. Dilip Kumar Jha (2013). “*Child Labour Problem in India : An Analysis*”. **Urban Society in India. Gayatri Publications**, Page no.-199-201, **ISBN- 978-81-87364-64-1**.
6. Dilip Kumar Jha (2013). “*A Study on Spiritual Quotient and its Impact on Leadership Style in IT Sector*”. **Urban Society in India. Gayatri Publications**, Page no.-287-292, **ISBN- 978-81-87364-64-1**.
7. Dilip Kumar Jha (2014). “*CSR: An Approach Towards Sustainibility*”. **Adarsh Research Cell Research Edited Paper Series**, Vol. III. **Peacock Group**, Page no.-93-94, **ISBN- 978-1-63102-078-0**.
8. Dilip Kumar Jha (2014). “*Contemporary Analysis of Indian Migration: A Study*”. **Adarsh Research Cell Research Edited Paper Series**, Vol. III. **Peacock Group**, Page no.-182-184, **ISBN- 978-1-63102-078-0**.
9. Dilip Kumar Jha (2014). “*Poverty- Causes & Control : A Study*”. **Adarsh Research Cell Research Edited Paper Series**, Vol. III. **Peacock Group**, Page no.-213-15, **ISBN- 978-1-63102-078-0**.

Invited Talk :-

1. Invited talk on **“Moving from cash to cashless economy”** in two days National Workshop on **“Samajik Nyay Arthik Vikas”** Conducted at Department of Economics, Govt. Mata Shabari Naveen Girls P.G. College, Bilaspur (CG), on 01-02nd March, 2017.

Research Paper Presented at International Conference / Seminar (13) :-

1. A Paper on **“How to tackle the problem of poverty in the current scenario: A Study”** Presented at International Conference on **“Innovative Research in Science, Management and Technology”** Conducted at Department of Computer Science and Application, Bilaspur University, Bilaspur (CG), on 04-05th Aug., 2018.
2. A Paper on **“A Study on the level of Consumer Satisfaction at Nationalised Banks of India”** Presented at International Conference on **“Redefining Business Practices to Create Empathetic Social Change”** Conducted at Department of Management Programs, Maharaja Ranjit Singh College of Professional Sciences, on 11th Sep., 2016 at Indore, M.P.
3. A Paper on **“Public Sector banks of India: A study of Pioneering Practices of Customer Satisfaction in India”** Presented at International Conference on **“Quality Education, Entrepreneurship and Exemplary Business Practices for Social Change”** Conducted at Prestige Institute of Management and Research, on 06-07th Feb., 2016 at Indore, M.P.
4. A Paper on **“Public Sector Bank: A Servqual approach towards Consumer Satisfaction”** Presented at International Conference on **“Changing Economic Parameters and Prospects of Growth in India and South Asia”** Conducted at Department of Economics, University of Lucknow, on 5-7th Feb., 2016 at Lucknow, U.P.
5. A Paper on **“ Foreign Sector Banks: A Study of Pioneering practices of Customer Satisfaction in India”** Presented at International Conference on **“Innovation Management Practices & Emerging Trends - Envisioning Global Challenges”** Conducted at Altius Institute of Universal Studies, on 1st May, 2015 at Indore, M.P.
6. A Paper on **“ A Study on the service quality of foreign sector banks in the current situation”** Presented at International Conference on **“Envisioning 2030-The Path Ahead Globally”** Organised by Maharaja Ranjit Singh College of Professional Sciences, on Dec.19-20, 2014 at Indore, M.P.
7. A Paper on **“Corporate Social Responsibility: Need of the Current Situation”** Presented at International Conference on **“Emerging Challenges and Issues in Environmental Protection”** Organised by Raipur Institute of Technology, on Jan. 23-24, 2014 at Raipur, C.G.
8. A Paper on **“A Study on Corporate Social Responsibility in Contemporary**

World” Presented at International Conference on **“Innovative Strategies in Commerce, Management, Engineering, Tecnology & Social Science”** Organised by Indo Global Chamber of Commerce, Industries and Agriculture, on Nov. 23, 2013 at Punji, Goa.

9. A Paper on **“E-Servqual Model in Internet Banking: A Case Study of Bilaspur City”** Presented at International Conference on **“Dynamics of Innovative Practices in Management”** Organised by Maharaja Ranjit Singh College of Professional Sciences, Indore, on Dec. 22-24, 2012.
10. A paper on **“Protection of Consumer in Free Market Economy with special reference to Rural Consumer”** presented at International Conference on **“Management and Behavioural Science**, organised by Society of Management and Behavioural Sciences, Jodhpur, on April 02-03, 2011.
11. A paper on **“Impact of Technological change on E-Commerce in Indian Perspective”** presented at International Conference on **“Science Technology and Society**, Sponsored by MPCT, Bhopal, organised by Indore Christian College, Indore, on March 12-13, 2011.
12. A paper on **“A Traumatic Journey from Micro Business Ethics to Employee Work Performance with Special Reference to IT Industry”** presented at International Conference on **“Challenges of Globalisation & Strategy for competitiveness”** Organised by AKIGM, Ghaziabad on 14-15 January,2011.
13. A paper on **“A study on corporate becomes the means to its end with social and ethical responsibility”** presented at International Seminar on **“Waste Management: A Social Perspective**, organised by Invertis University, Bareilly, on Oct. 23-24, 2010.

Research Paper Presented at National Conference / Seminar (18) :-

1. A paper on **“Poverty : A Dark facet of the Economic Growth”** presented at National Seminar On **“Sustainable Routes out of Poverty: Past Experiences Future Challenges”** Sponsored by UGC, organised by Economics Department, Govt. G.N.A. P.G. College, Bhatapara, C.G., on Feb. 26-27, 2016.
2. A paper on **“Economic Vision of Mahatma Gandhi”** presented at National Seminar On **“Economic Thought of Mahatma Gandhi”** Sponsored by UGC, organised by Virangana Jhalkaribai Govt. Girls College, Gwalior, M.P., on October 04-05, 2014.
3. A paper on **“Impact of FDI in Indian Banking Sector”** presented at National Seminar On **“FDI : Indian Market Invasion and Economic Reforms”** Sponsored by UGC, organised by ST. Aloysius’ College (Autonomus) Jabalpur, M.P., on March. 28-29, 2014.
4. A paper on **“How far India’s Economic Indicators has Improved in the**

Globalised World” presented at National Seminar On “**Impact of Demographical Changes on Indian Economy**” Sponsored by UGC, organised by Govt. College Junnardeo, Chhindwara, M.P., on March. 13-15, 2014.

5. A paper on “*A Comparative Study of Economic Performance of New Generation Bank in India*” presented at National Seminar On “**Banking and Finance: Strategies and Emerging Challenges**” Sponsored by UGC, organised by Govt. Hamidia Arts and Commerce College, Bhopal, M.P., on March. 11-12, 2014.
6. A paper on “*Impact of Globalization on India’s Economic Growth*” presented at National Seminar On “**Liberalisation and Indian Economy-Challenges and Prospects**” Sponsored by UGC, organised by Govt. Vivekanand P.G. College, Maihar, Satna, M.P., on March 07-08, 2014.
7. A paper on “*SEZ in India: Look before you leap*” presented at National Seminar On “**Business Innovation, Economics & Management-2013**” Sponsored by UGC, organised by Siliguri Institute of Technology, Midnapur, W.B., on Nov. 16-17, 2013.
8. A paper on “*Role of Women Entrepreneurs in the upliftment of the rural economy of India*” presented at National Seminar On “**Women in 21st Century-Condition & Direction**” Sponsored by MPSTI, organised by Govt. College Junnardev, Chindawara (M.P.), on Sep.30- Oct.01, 2011.
9. A paper on “*Women Entrepreneurship : Challenges and Opportunities*” presented at National Seminar On “**Economic Development and Rural Entrepreneurship of MP: Challenges and Opportunities**” Sponsored by UGC, organised by Govt. Mahakaushal Arts and Commerce College, Jabalpur (M.P.), on Sep. 02-03, 2011.
10. A paper on “*Women and Micro Finance*” presented at National Seminar On “**Empowering the Women :Contemporary Issues, Challenges, Strategies & Intervention**” organised by Dept. Of Social Work, Bundelkhand University, Jhansi (U.P.), on March 2011.
11. A paper on “*Poverty: A Challenge to Society-A Study*” presented at National Seminar on “**Poverty in India**, Sponsored by UGC, Bhopal, organised by Govt. Narmada PG College, Hoshangabad(Bhopal), on Feb. 25-26, 2011.
12. A paper on “*Migration and Human Development in India*” presented at National Seminar on “**Economy of Chhattisgarh and Problem of Population Escapement**, Sponsored by UGC, Bhopal, organised by Govt. CMD PG College, Bilaspur, on Feb. 25-26, 2011.
13. A paper on “*Role of Iron Industry in the Economic Development of India*” presented at National Seminar on “**Economic Growth in India and problems of Inclusiveness**, Sponsored by Ministry of Higher Education UP, organised

by Dept. Of Economics, M.G.Kashi Vidyapith, Varanasi, on Feb. 20-21, 2011.

14. A paper on ***“Industrial Sickness in small scale industries- causes & Remedies”*** presented as National Seminar on **“Marketing Strategies for the Development of Small Scale Industries”** Sponsored by ICSSR organised by Dayanand Academy of Management studies, Bareilly, U.P. , on Oct. 09-10, 2010.
15. A paper on ***“Child Labour in Indian Perspective”*** presented at National Research Seminar on **“Child Labour: Challenges”** Sponsored by UGC, organised by Govt. P.G College, Champa, on Sep. 23-24, 2010.
16. A paper on ***“Impact of Recession on Global Labour Market”*** presented at National Seminar On **“Global Recession and India”** Sponsored by UGC, organised by Govt. Bilasa Girls P.G College, Bilaspur, on Feb 17-18, 2009.
17. A paper on ***“Retailing and Globalised Economy”*** presented at National Conference On **“Emerging Management Paradigms in Transforming Business World”**, Sponsored by UGC, Organized by NSVKMS College, Gandhi Nagar, Gujarat, on March 15-16, 2009.
18. A paper on ***“Protection of Consumer in Free Market Economy- An Analysis”*** presented at National Seminar On **“Consumer Protection and Welfare”** Sponsored by Centre for Consumer Studies, IIPA, New Delhi, organised by Devi Ahilya Vishwavidyalaya, Indore, M.P., on 12-13 Dec.2008.

Orientation/Refresher Course (04)

- UGC- Sponsored **Refresher Course (ID)** on “Changes in Indian Society” conducted by **Guru Ghasidas Vishwavidyalaya, Bilaspur**, from 15-05-2017 to 03-06-2017, and obtained Grade- “A”.
- RBI- Sponsored **Refresher Course** on Advances in Economics, conducted by **Indira Gandhi Institute of Development Research, Mumbai**, from 14-11-2011 to 02-12-2011, and obtained Grade- “A”.
- UGC- Sponsored **Orientation Course** on Inter-disciplinary Subject, conducted by **ASC, Guru Ghasidas Vishwavidyalaya, Bilaspur (CG)**, (A Central University), from 17-11-2010 to 04-12-2010, and obtained Grade- “A”.

Faculty Development Programmes/ Workshop Attended/ Seminar Organised

1. Attended **Faculty Development Course on Econometrics**, Organized by Indian Institute of Management (IIM), **Kozhikode**, Kerala, on 07-11 Nov. 2011.

Research Guidance (M.Phil)

1. ***“Non Performing Assets Management” A comparative study.*** (Session 07-08), Submitted by **Kshma Thakur.**
2. **“An Evaluation of basic social service supplied by Municipal Corporation Korba”,** A study. (session 07-08) Submitted by **Ritu Tiwari.**
3. **“Role of Regional Rural Bank in the Economic Development of India”** with special reference to Chhattisgarh. (Session 08-09) submitted by **Shiv kumar Sahu.**
4. **“An Analytical study of Balance of Payment of India after the Globalization.** (Session 08-09) submitted by **Anil kumar sinha.**