

**गुरु घासीदास विश्वविद्यालय**  
(केन्द्रीय विश्वविद्यालय अधिनियम 2009 क्र. 25 के अंतर्गत स्थापित केन्द्रीय विश्वविद्यालय)  
**कोनी, बिलासपुर - 495009 (छ.ग.)**



**Guru Ghasidas Vishwavidyalaya**  
(A Central University Established by the Central Universities Act 2009 No. 25 of 2009)  
**Koni, Bilaspur – 495009 (C.G.)**

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**Action Taken Report**  
on  
**Students Feedback**  
for the of  
**Session 2019-20**



ACADEMIC SESSION: 2019-20

DEPARTMENT:	PHYSICAL EDUCATION
FEEDBACK RECEIVED	MEASURES TAKEN (By Department)
<p>The feedback of this department shows that the students found most of their teachers engaged in encouraging and motivational teaching-learning. They appreciate the way teachers connect the theories to the real-life issues of the sports world. Some improvements in communication skills among teachers may make the teaching learning more effective.</p>	<p>The following measures have been taken by the department:</p> <ol style="list-style-type: none"><li>1. To procure the equipment, the administration is being approached and as soon as the budget is allocated for the equipment, it will be processed.</li><li>2. The teachers have been instructed to modify the communication skills as per the requirement of students.</li></ol>

Maximum number of students were satisfied with the practical activities conducted by the physical education department. However, some of the students have suggested following facilities. They are as follows:

- Increase in the number of equipment
- Purchasing of and improvising existing equipment
- Proper maintenance of play ground
- Purchasing of scientific sports equipment
- Scope for internship
- Indoor courts
- Facility for athletics

3. The department has requested to provide house-keeping staff/grounds man to maintain the grounds.
4. Very soon the department will try to send the students for internship program outside the campus.
5. For indoor hall the department has prepared the project and submitted to the administration.

Date: 08/07/2021

  
Head of the Department

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ACADEMIC SESSION: 2019-20

DEPARTMENT:	COMMERCE
FEEDBACK RECEIVED	MEASURES TAKEN (By Department)

Many students of the department of commerce have given their feedback on qualitative aspect. They were somehow not satisfied with the pedagogical aspect of the teachers in terms of voice modulation, communication, presentation, and motivation by teachers. Many students found difficulty of access of teacher in and out of class, lack of encouraging temperament of teacher to encourage students. Some students found the syllabus challenging.

Faculty were informed about the feedback from the students especially, voice modulation, communication presentation and the qualitative approach of teaching is adopted.

Date: 05/04/2021

  
बिलासपुर / H.O.D.  
Head of the Department of Commerce  
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**DEPARTMENT:**

**CHEMICAL ENGINEERING**

**FEEDBACK RECEIVED**

**MEASURES TAKEN  
(By Department)**

All most all the students of the chemical Engineering were satisfied with the teaching style of the teachers, They were of the view that teachers were good in teaching, abundance of subject knowledge, techniques of teaching and were supportive, helpful to students, teach with interest, gives their best for students, friendly and provide proper guidance wherever required etc. One or two students have suggested for the improvement in communication skill and vocabulary skill of teacher and emphasized on friendliness with teachers.

A meeting of all the faculty members was conducted to discuss the feedback and following were resolved.

- (1) That the video lectures available on the NPTEL and other platforms, to improve the communication skill and vocabulary.
- (2) Apart from academic discussion, activities like group task or general discussion based on common interest of students will be carried out to make the learning environment more conducive.

Date: 12-07-21


(Dr. R.S.Thakur)





ACADEMIC SESSION: 2019-20	
DEPARTMENT:	JOURNALISM AND MASS COMMUNICATION
FEEDBACK RECEIVED	MEASURES TAKEN (By Department)
Very few students of the department of Journalism and Mass Communication have given the feedback. The students who have given feedback were satisfied with the teaching and have not suggested any improvement	Students have been encouraged to participate in the feedback process and give their feedback
All the students of JMC department are satisfied with the practical and laboratory. Maximum students have suggested for the proper organisation of practical activities, technical assistance should be provided, more field based opportunities needs to be provided, shortage of space for lab activities, media lab need to be established and proper motivation should be provided by the teachers.	<ol style="list-style-type: none"> <li>1. More practical and field activities have been conducted.</li> <li>2. Technical assistance and media lab facilities were provided.</li> </ol>

Date: 13/072023

  
 13/07/2023  
 Head of the Department  
 Dept. of Journalism & Mass Commu-  
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**ACADEMIC SESSION: 2019-20**

**DEPARTMENT:**

**CSIT**

**FEEDBACK RECEIVED**

**MEASURES TAKEN  
(By Department)**

The students of the department of CSIT have given their feedback on qualitative aspect. All the students were satisfied with the pedagogical aspect of the teaching learning like voice modulation, speed of the content delivery, punctuality of teacher. They have emphasised on the lack of motivation by teachers and suggested for some improvement in communication and presentation skill.

All the students of CSIT said that the practical and laboratory activities are good but there is shortage of space. They have suggested for the more hands-on experience, and technical support by teachers during practical. More number of computer system should be procured so that they can work individually on system and can have more exposure to practical.

The faculty members have emphasized on motivating students with placement, progression and future aspects in their careers. The faculty members have focused on improvement of presentation skills as and when required and asks students for doubts frequently during class hours.

The Department of CSIT has entered into a new spacious building. Two big labs with sufficient number of computers are available in these labs.

Date-07-07-21

*Signature*

**HEAD  
DEPT OF CSIT  
G.G.V. BILASPUR (C.G.)**





ACADEMIC SESSION: 2019-20

DEPARTMENT:	BIOTECHNOLOGY
FEEDBACK RECEIVED	MEASURES TAKEN (By Department)

The analysis of the qualitative feedback of the department of Biotech shows that all most all the students were satisfied with the teaching style of the teachers. They were of the view that the teachers have very good knowledge about subject matter, talented, good in teaching, helpful in nature, support students whenever required, well experienced, interactive in class, good presentation skill, dedication for teaching work etc. In few instances students have suggested for the improvement in communication skill, need to encourage the students during class, emphasised on need of more faculty members. A good number of students suggested for the improvement in the syllabus as they found it dull.

Laboratory /practical activities are the most important part of the curriculum. Most of the students were satisfied with the existing lab facilities and also the practical conducted the department. In spite of the existing facilities, the students have suggested some points for better organization of laboratory and practical activities. They are as follows:

- Procurement of chemicals and glassware
- Maintenance of equipments
- Availability of chemicals in laboratory
- More training on handling of equipment
- More space for lab
- More demonstration

- The suggestions have been conveyed to all faculty members for voice modulation and interaction
- New faculty members have joined and the vacant positions is already advertised. The improvement of class infrastructure is ongoing.
- Timetable is managed as per available classrooms and laboratory and ins synchrony with timetable coordination committee.
- The syllabus is being revised to make it more interesting

- Procurement of chemicals and glassware is being done centrally as per available budget.
- The maintenance of equipments is undergoing from available budget
- The chemicals and consumable are being purchased centrally as per available budget.
- The students are trained and motivated to use all required equipment's
- More demonstration and Industrial tours are planned for the benefit of students.

Date: 6/04/2021

Head of the Department

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**ACADEMIC SESSION: 2019-20**

DEPARTMENT:	COMPUTER SCIENCE AND ENGINEERING
FEEDBACK RECEIVED	MEASURES TAKEN (By Department)
<p>The students of the CSE department responded with respect to qualitative feedback. Out of all the responded students many of them were satisfied with the teaching style of the teacher. The voice of the teachers was clear, audible and polite. Five students were not satisfied with the teaching of a teacher especially the voice, language, behavior and personality. They have also suggested for to completion of the course on time as the course is very challenging.</p> <p>All the students of CSE said that the practical and laboratory activities are good. They have suggested for the enough computer system to conduct practical and laboratory activities. New and updated software needs to be purchased. The space of the lab is inadequate for practical activities, and the hardware and software of the computer system should be maintained timely.</p>	<ol style="list-style-type: none"> <li>1. Use of caller mic with smart board is suggested to the faculty members for better audibility.</li> <li>2. Faculty members also encouraged to use both the languages (Hindi and English) for better understanding of concept to the diversified set of students (Weak to strong).</li> <li>3. It is also suggested the faculty members to be polite and humble while dealing with their students.</li> <li>4. Faculty members are requested to complete the syllabus in the minimum stipulated time; however, faculty members can call for extra classes to complete the syllabus within give time frame.</li> </ol> <p>Requisition for the purchase of more computer system has already sent to the corresponding authority. New building of CSE has already been sanctioned with sufficient space for lab and class room facility.</p>

Date: 06/04/2021

Head of the Department

**HEAD**  
Comp. Sci. & Engg.  
..T. Guru Ghasidas Vishwavidyalaya  
Bilaspur (C.G.)





**ACADEMIC SESSION: 2019-20**

DEPARTMENT:	FORESTRY
FEEDBACK RECEIVED	MEASURES TAKEN (By Department)
<p>The students of the Forestry department were satisfied the with the pedagogy of the teachers. They were of the view that the teachers' needs improvement in communication skill, voice modulation, presentation of content and motivation while teaching. style was good, classes were interactive, concept were explained clearly, motivated the students, good command over the subject, teachers were humble and supportive, presentation and communication were good, some teachers were very polite, and supportive. They have also suggested little improvement in use of Hindi language during teaching, and organization of field trip and improvement in course curricula.</p>	<ul style="list-style-type: none"> <li>Faculty members of the department participated in various FDPs to improve the communication skill.</li> <li>Mixed teaching in English and Hindi language is being promoted especially for first year student of UG for effective learning and reduce the gap related to Hindi medium students.</li> <li>Field trip and forest attachment program has been made mandatory for VIII semester UG students so that they may have field exposure and acquainted with the activities of the state forest department, forest based industries.</li> <li>Practical based learning has been promoted to each of the course. Regular classes on Power point presentation at smart classes and semi smart classes</li> </ul>
<p>All the students of B.Sc. Forestry said that the practical and laboratory activities are conducted regularly by all faculty members. They have suggested for the supply of various glassware, more demonstration, explanation of practical activities, recruitment of lab technician and more field visits need to be organized to integrate</p>	<ul style="list-style-type: none"> <li>To facilitate easy supply of glassware and chemicals, store section has supplied glass ware, chemicals and minor instruments to the department. Glassware and chemicals are issued to the students for the practical's and other students projects.</li> </ul>






theoretical knowledge with practical. New and modern equipment needs to be made available in the laboratory. Proper library support needs to be provided at the departmental level.

- Lab technician and technical staff are being appointed by University, so very soon the issue of lab technician and other supporting staff may be resolved.
- Field and education trips to forest department and wildlife management area has been conducted and students encouraged for summer internship program for field exposure.
- Departmental library is in operation and books are issued to the students.

Date: 07/04/2021

  
Dr. S. C. Tiwari

विभागाध्यक्ष  
Head

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ACADEMIC SESSION: 2019-20

DEPARTMENT:

MATHEMATICS

FEEDBACK RECEIVED

MEASURES TAKEN  
(By Department)

Feedback on the teaching-learning of the Mathematics Department is very positive. The students found their teachers inspiring, easy-going, motivating kind and caring and equipped with good teaching skills. They reported that the teachers always gave them something extra to their syllabus that benefits them. They face difficulties in conceptual understanding of some contents and suggested for improvement in communication and presentation of the content.

Laboratory and practical activities are the most important part of the physics curriculum. Most of the students were satisfied with the existing lab facilities and also the practical conducted the department. In spite of satisfaction, the students have suggested the improvement like purchasing of enough number of instruments and equipment, maintenance of equipment, more training on handling of equipment, more space for lab and more demonstration of practical activities.

A meeting of all the faculty members is conducted and shared the feedback received by the students for the improvement of the quality of teaching. The faculties have been advised to attend the faculty development/ teacher's knowledge enrichment programme, discussion with experience faculty members etc. for improving depth of the contents as well as way of mathematical communication during conduction of classes, so that students forced to enjoy the lectures.

The department has informed the issue of labs to the Head of the concerned department and department has taken the matter seriously and assure the matter will resolved within the due course of time.

Date: 07/07/2021

विभागाध्यक्ष

Head of the Department  
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